



**ILEMBE DISTRICT MUNICIPALITY  
WATER & SEWERAGE TARIFFS  
(Excluding the Siza Water Concession Area)**

**0% - INCREASE**  
**17% - COST REFLECTION**

**2015/16 - APPROVED TARIFFS OF CHARGES**

**OVERALL INCREASE - 17%**

2014/15 TARIFFS	2015/16 TARIFFS
<b>2014/15 WATER TARIFF</b>	<b>2015/16 WATER TARIFF</b>
Availability charge on all vacant properties and properties not connected to a meter within the Ilembe District Municipality area that can reasonably be connected to a water reticulation system, with the exception of reticulated areas where infrastructure was funded by National or Provincial Government.	
R 102,07 Per Month	R 119.42 Per Month

B. WATER CONSUMPTION TARIFF	2014/15 WATER TARIFF		2015/16 WATER TARIFF	
	CONVENTIONAL - DOMESTIC		CONVENTIONAL - DOMESTIC	
	TARIFF	BASIC MONTHLY CHARGE	TARIFF	BASIC MONTHLY CHARGE
0 – 10 kl	-	87.50	-	102.38
11-30 kl	12.59	-	14.73	-
> 30 kl	20.89	-	24.44	-

**DOES APPLY TO THE 2015/16 YEAR -** Where a bulk meter exists at a residential complex, the above tariff will apply to that meter, except that the 2015/16 >20kl tariff will be R16,94 (R15,46), and the number of units in the complex will NOT be taken into account when calculating the monthly water charge for the complex.

B.1 WATER CONSUMPTION TARIFF (PREPAID)	2014/15 WATER TARIFF		2015/16 WATER TARIFF	
	PREPAID - DOMESTIC		PREPAID - DOMESTIC	
	TARIFF	BASIC MONTHLY CHARGE	TARIFF	BASIC MONTHLY CHARGE
0 – 10 kl	8.75	0	10.24	0
11-30 kl	12.59	0	14.73	0
> 30 kl	20.89	0	24.44	0

**DOES APPLY TO THE 2015/16 YEAR -** Where a bulk meter exists at a residential complex, the above tariff will apply to that meter, except that the 2015/16 >20kl tariff will be R16,94 (R15,46), and the number of units in the complex will NOT be taken into account when calculating the monthly water charge for the complex.

B.1 WATER CONSUMPTION TARIFF (PREPAID)	2014/15 WATER TARIFF		2015/16 WATER TARIFF	
	PREPAID - DOMESTIC		PREPAID - DOMESTIC	
REGISTERED INDIGENT CONSUMERS ONLY	TARIFF	BASIC MONTHLY CHARGE	TARIFF	BASIC MONTHLY CHARGE
0 – 10 kl Free basic water	-	-	-	-
11-30 kl	12.59	-	14.73	-
> 30 kl	20.89	-	24.44	-

C. WATER CONSUMPTION TARIFF CONVENTIONAL	2014/15 WATER TARIFF		2015/16 WATER TARIFF	
	INDUSTRIAL/COMMERCIAL/GOVERNMENT/ (BUSINESS) & NORMAL SCHOOLS		INDUSTRIAL/COMMERCIAL/GOVERNMENT/ (BUSINESS) & NORMAL SCHOOLS	
	TARIFF	BASIC MONTHLY CHARGE	TARIFF	BASIC MONTHLY CHARGE
0 – 10 kl	-	175.00	-	204.75
11-30 kl	17.32	-	20.26	-
> 30 kl	17.32	-	20.26	-

C.1 WATER CONSUMPTION TARIFF - PREPAID	2014/15 WATER TARIFF		2015/16 WATER TARIFF	
	INDUSTRIAL/COMMERCIAL/GOVERNMENT/ (BUSINESS) & NORMAL SCHOOLS (PREPAID)		INDUSTRIAL/COMMERCIAL/GOVERNMENT/ (BUSINESS) & NORMAL SCHOOLS (PREPAID)	
	TARIFF	BASIC MONTHLY CHARGE	TARIFF	BASIC MONTHLY CHARGE
0 – 10 kl	175.00	-	204.75	-
11-30 kl	17.32	-	20.26	-



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<b>OVERALL INCREASE - 17%</b>	<b>2014/15 TARIFFS</b>	<b>2015/16 TARIFFS</b>
> 30 kl	17.32	20.26

<b>D. WATER CONSUMPTION TARIFF CONVENTIONAL</b>	<b>2014/15 WATER TARIFF</b>	<b>2015/16 WATER TARIFF</b>
	<b>RELIGIOUS, NO FEE SCHOOLS AND REGISTERED WELFARE ORGANISATIONS</b>	<b>RELIGIOUS, NO FEE SCHOOLS AND REGISTERED WELFARE ORGANISATIONS</b>
	TARIFF	BASIC MONTHLY CHARGE
0 – 10 kl		92.50
11-30 kl	12.57	-
> 30 kl	12.57	-

<b>D.1 WATER CONSUMPTION TARIFF PREPAID</b>	<b>2014/15 WATER TARIFF</b>	<b>2015/16 WATER TARIFF</b>
	<b>RELIGIOUS, NO FEE SCHOOLS AND REGISTERED WELFARE ORGANISATIONS</b>	<b>RELIGIOUS, NO FEE SCHOOLS AND REGISTERED WELFARE ORGANISATIONS</b>
	TARIFF	BASIC MONTHLY CHARGE
0 – 10 kl	92.50	108.23
11-30 kl	12.57	14.71
> 30 kl	12.57	14.71

<b>E. WATER CONSUMPTION TARIFF CONVENTIONAL</b>	<b>2014/15 WATER TARIFF</b>	<b>2015/16 WATER TARIFF</b>
	<b>VULNERABLE GROUPS</b>	<b>VULNERABLE GROUPS</b>
	TARIFF	BASIC MONTHLY CHARGE
0 – 10 kl	-	92.50
11-30 kl	12.57	14.71
> 30 kl	12.57	14.71

**Vulnerable Groups – Non Governmental Organisations and/or Non-Profit Organisation caring for abandoned persons, sick, frail, no shelter, cannot take care of**

<b>E.1 WATER CONSUMPTION TARIFF PREPAID</b>	<b>2014/15 WATER TARIFF</b>	<b>2015/16 WATER TARIFF</b>
	<b>VULNERABLE GROUPS - PREPAID</b>	<b>VULNERABLE GROUPS - PREPAID</b>
	TARIFF	BASIC MONTHLY CHARGE
0 – 10 kl	92.50	108.23
11-30 kl	12.57	14.71
> 30 kl	12.57	14.71

**Vulnerable Groups – Non Governmental Organisations and/or Non-Profit Organisation caring for abandoned persons, sick, frail, no shelter, cannot take care of themselves and/or has no immediate family. Requirements – as per tariff policy**

	<b>2014/15</b>	<b>2015/16</b>
Bulk Water Sales to Ithala per kilolitre.	R 8.08	R 9.45
Bulk Water Sales to AVON Peaking Power per kilolitre.	-	<b>NEW (AS PER SIGNED SLA)</b>
Water sales to all domestic properties registered in the name of Sappi Kraft (Mandeni) and being used by Sappi Kraft per kilolitre. – No free basic water allocation. Excluding accounts registered in private individuals' names.	R 2.48	R 2.90
Water sales to all domestic properties registered in the name of ILLOVO and being used by ILLOVO per kilolitre. – No free basic water allocation. Excluding accounts registered in private individuals' names.	R 3.82	R 4.47

<b>F. WATER TANK DELIVERIES</b>	<b>Per Tank</b>	<b>Per Tank</b>
Delivery of water by municipal tankers to areas without access to boreholes, springs or reticulated water (restricted to 6kl per month per household) – Domestic	R 348.73	R 408.01



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<b>0% - INCREASE 17% - COST REFLECTION</b>			<b>2015/16 - APPROVED TARIFFS OF CHARGES</b>			
<b>OVERALL INCREASE - 17%</b>			<b>2014/15 TARIFFS</b>		<b>2015/16 TARIFFS</b>	
Delivery of water by municipal tankers to areas without access to boreholes, springs or reticulated water (restricted to 6kl per month per business/government institution) – Business and Government			R348,73 Per Tank plus R17,04 per kilometre,		R408.01 Per Tank plus R19.94 per kilometre,	
Water sales to private tankers per kilolitre.			R 22.43		R 26.24	
<b>G. INSTALLATION OF METERED CONNECTION WITHIN ROAD RESERVE</b>			<b>2014/15</b>		<b>2015/16</b>	
i) 15mm – Registered Indigent Consumers			R 509.60		R 626.81	
15mm – Residential Rural and Low Cost Housing Property Value < R50 000			<b>REMOVED</b>		<b>REMOVED</b>	
15mm – All Consumers			R 2 089.34		R 2 444.53	
ii) 20 mm			R 2 656.67		R 3 108.31	
iii) >20 mm			Cost + 10%		Cost + 10%	
iv) Additional charge for road or pavement reinstatement			Cost + 10%		Cost + 10%	
<b>* Special Tariff for indigent:</b>			<b>Water Deposit of 74,00 subject to the consumer concerned providing the Municipality with an Indigent form supported by the Ward Councillor and checked with the Local Municipality's Indigent Register,</b>			
<b>H. RECONNECTION CHARGE</b>			<b>2014/15</b>		<b>2015/16</b>	
<b>The charge for reconnection of any water supply installation which has been previously disconnected due to non payment:</b>						
i) 15mm to 20mm – Residential			R 424.66		R 496.86	
ii) Complexes/Business/Other			R 1 601.83		R 1 874.14	
iii) > 20mm						
<b>I. CUSTOMER COMPLAINTS CALL OUTS</b>			<b>2014/15</b>		<b>2015/16</b>	
Any customer call out which has been established to be the customer's liability.			Cost + 10%		Cost + 10%	
<b>J. SURCHARGE</b>			<b>The Council may, by resolution, enforce a surcharge to cover the costs of unforeseen circumstances.</b>			
<b>K. ILLEGAL WATER CONNECTIONS</b>			<b>2014/15</b>		<b>2015/16</b>	
1st Disconnections of illegal water connections and tampering with meter installation, replace or insert seal on meter.			R 4 883.63		R 5 713.85	
2nd Disconnections of illegal water connections and tampering with meter installation, replace or insert seal on meter.			R 7 325.45		R 8 570.78	
3rd Disconnections of illegal water connections and tampering with meter installation, replace or insert seal on meter.			R 14 650.89		R 17 141.54	
<b>*** ALL RECONNECTIONS WILL BE IN THE FORM OF AN INTELLIGENT / PREPAID METER</b>						
<b>L. ADDITIONAL WORK FOR WATER &amp; SEWER INSTALATIONS</b>			<b>2014/15</b>		<b>2015/16</b>	
1) Extra work for excavation in rocky material			Cost + 10%		Cost + 10%	
2) Supply and installation of isolating valve on customer side of meter for water pipe up to 30mm in diameter.			R 366.90		R 429.28	
3) Supply and installation of isolating valve on customer side of meter for water pipe up to 40mm in diameter.			R 475.63		R 556.48	
4) Supply and installation of isolating valve on customer side of meter for water pipe more than 40mm in diameter			Cost + 10%		Cost + 10%	
5) Supply and installation of valve box on customer side of water meter			R 348.23		R 407.43	
6) Opening up and reinstatement of customer's paving			R290,87 / m <sup>2</sup>		R 340.32 / m <sup>2</sup>	
7) Cost of single cut in customer's paving			R 120,52 / m <sup>2</sup>		R 141,84 / m <sup>2</sup>	
8) Excavation and removal of old meter and pipe work, installation of new meter box with meter and isolating valve and reconnection.			Cost + 10%		Cost + 10%	



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9) Any other tariff not included	Cost + 10%		Cost + 10%	
10) Meter Test Fee				
i) 15mm to 20mm	R 1 172.07		R 1 371.32	
ii) 25mm to 80mm	R 1 926.26		R 2 253.72	
iii) >100mm	R 2 950.53		R 3 452.12	
<b>M. Conservancy Removal (New)</b>	<b>2014/15</b>		<b>2015/16</b>	
Sewer Disposal (per load)	R 453.19		R 530.23	
<b>N. Developer's Water Contribution Per Unit</b>	<b>2014/15</b>		<b>2015/16</b>	
	<b>Reticulation</b>	<b>Bulk</b>	<b>Reticulation</b>	<b>Bulk</b>
	R 13 869.37	R 7 326.22	R 16 227.16	R 8 571.68

The following factors are to be utilised when calculating the above Developers Contribution:

Type of Development	Factor to be applied to Above Tariff
	<b>Water</b>
Dwelling Houses	
Social Housing or Sub-economic (250m <sup>2</sup> -400m <sup>2</sup> )	0.25
401 – 700 m <sup>2</sup>	0.60
701 – 900m <sup>2</sup>	0.80
901 – 2000m <sup>2</sup>	1.00
Granny flat or outside building	0.80
Low Rise Buildings	
30 – 60m <sup>2</sup>	0.60
61 – 200m <sup>2</sup>	0.80
201 – 500m <sup>2</sup>	1.00
High Rise Multiple Dwelling (Flats/Hotels)	
30 – 60m <sup>2</sup>	0.45
61 – 200m <sup>2</sup>	0.60
201 – 500m <sup>2</sup>	0.75
Offices and Shops per 100m <sup>2</sup>	0.40
Industrial Development (excl office) per 100m <sup>2</sup>	0.50

NEW	
Type of Development	Water
Clinic/Bed	0.25
Retirement village/Person	
Frail care/Person	0.25
Bedsitter/Person	0.25
Units/Unit	0.50
Hostels/Pupil	0.15
Creche/Pupil	0.02
Schools/Pupil	0.02
Hospital/Bed	0.25
Restaurant	0.09
Warehouse (Excl office) / 100 m <sup>2</sup>	0.20
Industrial (Excl office) / 100 m <sup>2</sup>	0.40
Caravan Park/Site	0.60
Conference Centre/Seat	0.09
Golf or Equestrian Estate / Hectare	5.00
Service Station/Workshop/100 m <sup>2</sup>	0.40
B&B/Guesthouse/Lodge/Lodge	0.60
Hotel/Room	0.60
Church/Religious Inst	1.00
Halls & Club houses	1.00
Police stations	0.50
Entertainment	0.60
Other	0.70

NEW	
Type of Development	Water
Social Housing or Sub-economic	
(30m <sup>2</sup> -60m <sup>2</sup> )	0.20
(60m <sup>2</sup> -90m <sup>2</sup> )	0.30



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OVERALL INCREASE - 17%	2014/15 TARIFFS	2015/16 TARIFFS
(90m <sup>2</sup> -120m <sup>2</sup> )	0.40	
HS		
Dwelling for subsidy beneficiaries	0.25	
Dwelling for non-subsidy beneficiaries	0.40	
Dwelling for Financed beneficiaries	0.60	
Commercial and /or business	0.50	

**KWADUKUZA AREA (EXCLUDING SIZA WATER CONCESSION AREA) AND MANDENI AREA SEWER TARIFF**

**Sewer Tariff to be calculated based on 70% water consumption levied on a monthly basis on the lowest tariff**

	2014/15	2015/16
<b>DOMESTIC</b>		
Sewer basic charge	120.00	140.40
Sewer unit charge - per kl consumption	8.81	10.31
Sewer basic charge - INDIGENT	60.00	70.20
Sewer unit charge - per kl consumption	8.81	10.31
<b>INDUSTRIAL/COMMERCIAL/GOVERNMENT/ (BUSINESS) &amp; NORMAL SCHOOLS</b>		
Sewer basic charge	212.00	248.04
Sewer unit charge - per kl consumption	12.12	14.18
<b>RELIGIOUS, NO FEE SCHOOLS AND REGISTERED WELFARE ORGANISATIONS</b>		
Sewer basic charge	125.00	146.25
Sewer unit charge - per kl consumption	8.80	10.30
<b>VULNERABLE GROUPS</b>		
Sewer basic charge	125.00	146.25
Sewer unit charge - per kl consumption	8.80	10.30

<b>O. SEWER CONNECTION FEE (SADDLE ONLY)</b>		
i) 110 mm diameter	R 2 325.45	R 2 720.77
ii) 150 mm diameter	R 3 325.95	R 3 891.36
iii) 225 mm diameter	R 7 392.47	R 8 649.19

<b>P. UNBLOCKING OF SEWERS (WITHIN CUSTOMER'S PREMISES)</b>	2014/15	2015/16
1. For the first 2 hours	R 136,91 per hour	R 160,18 per hour
2. For each additional hour	R 109,59 per hour	R 128,22 per hour

<b>Q. CONSERVANCY REMOVAL</b>	2014/15	2015/16
Per Draw	Cost + 10%	Cost + 10%
Plus additional charge exceeding 15km from Stanger or Mandeni Depot	Cost + 10%	Cost + 10%
Disposal at Sewer Works by Private Contractor	R 195,36 / 10m <sup>3</sup> Load	R 228,57 / 10m <sup>3</sup> Load
Any other tariff not included	Cost + 10%	Cost + 10%

<b>R. Ithala Sewer Charges</b>	As per existing agreement	As per existing agreement

<b>S. Developer's Sewer Contribution Per Unit</b>	2014/15		2015/16	
	Reticulation	Bulk	Reticulation	Bulk
	R 17 699.81	R 10 259.77	R 20 708.78	R 12 003.93

**The following factors are to be utilised when calculating the above Developers Contribution:**

Type of Development	Factor to be applied to Above Tariff
	<b>Sanitation</b>
Dwelling Houses	
Social Housing or Sub-economic (250m <sup>2</sup> -400m <sup>2</sup> )	0.20
401 – 700 m <sup>2</sup>	0.50
701 – 900m <sup>2</sup>	0.65
901 – 2000m <sup>2</sup>	0.85
Granny flat or outside building	0.65
Low Rise Buildings	
30 – 60m <sup>2</sup>	0.50
61 – 200m <sup>2</sup>	0.65
201 – 500m <sup>2</sup>	0.85
High Rise Multiple Dwelling (Flats/Hotels)	
30 – 60m <sup>2</sup>	0.40



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<b>OVERALL INCREASE - 17%</b>	<b>2014/15 TARIFFS</b>	<b>2015/16 TARIFFS</b>
61 – 200m <sup>2</sup>	0.50	
201 – 500m <sup>2</sup>	0.70	
Offices and Shops per 100m <sup>2</sup>	0.40	
Industrial Development (excl office) per 100m <sup>2</sup>	0.40	
<b>MISCELLANEOUS TARIFFS</b>		
<b>T. INTEREST ON OVERDUE ACCOUNTS</b>	<b>2014/15</b>	<b>2015/16</b>
Any accounts in arrears in excess of 60 days will be charged interest on the outstanding amount in excess of 60 days at the annual interest rate of:	Prime interest rate as at 1 July 2014 + 5%	Prime interest rate as at 1 July 2015 + 5%
<b>U. RD CHEQUES</b>	<b>2014/15</b>	<b>2015/16</b>
Any cheque payments returned RD by the bank will be charged	R 294.74	R 344.85
<b>V. ADMINISTRATION CHARGE ON INCORRECT PAYMENTS</b>	<b>2014/15</b>	<b>2015/16</b>
Any payments made to Ilembe District Municipality in error will be charged a fee on request for a refund of the incorrect payment.	10% of the amount to be refunded up to a maximum of R 341,29	10% of the amount to be refunded up to a maximum of R 399.31
<b>W. RATES CLEARANCE CERTIFICATES</b>	<b>2014/15</b>	<b>2015/16</b>
Issuing of rates clearance certificates.	R 586.09	R 685.73
<b>X. AUDITORIUM RENTAL</b>	<b>2014/15</b>	<b>2015/16</b>
All Deposit amount	R 4 171.95	R 4 881.18
<b>Entertainment for own profit</b>		
* Evening per session	R 3 500.00	R 4 095.00
* Daytime per session	R 3 100.00	R 3 627.00
* One hour or less	R 1 100.00	R 1 287.00
<b>Social Gatherings</b>		
* Evening per session	R 2 085.00	R 2 439.45
* Daytime per session	R 1 785.00	R 2 088.45
* One hour or less	R 1 089.00	R 1 274.13
<b>Cultural events and any other</b>		
* Evening per session	R 1 300.00	R 1 521.00
* Daytime per session	R 1 100.00	R 1 287.00
* One hour or less	R 750.00	R 877.50
The Municipal Manager or Director: Corporate Governance may at his/her discretion authorise the use of the auditorium free of charge for activities he/she considers of a deserving nature or in the interest of the community.		
Application for the hire of the auditorium must be made on a prescribed form obtainable from the District Municipal office and motivation for the exemption from payment must also be made on a prescribed form.		
<b>Z. USER INTERFACE UNIT</b>	<b>2014/15</b>	<b>2015/16</b>
Replacement of UIU device	R 380.00	R 444.60

Included in the Credit Control Policy

**Note: All amounts above are excluding VAT**